



Farmers Coop Elevator Company

Garden Plain
Norwich
Anness
Rago
Clonmel
Cheney

Garden Plain, KS
P.O. Box 340
Cheney, KS 67025
316-542-3182

TBA
Belmont
CCGP
Pretty Prairie
Varner
Kingman

April 27, 2020

Subject: Update on COVID-19

It's been a couple weeks since I put out a communication on COVID-19, mostly due to the fact that not a lot had changed in that time. It does sound like Governor Kelly is expected to release her plan to reopen the state early this week as the COVID-19 begins to ease. It sounds as though Kansas plans to switch to less restrictive coronavirus rules on May 4th. What those standards and guidelines will consist of, we are still waiting to find out. Please know that all of us at Farmers Coop continue to look out for the safety of our employees and all our customers. There will be a day that this will be all behind us and we can hopefully get back to life as it was before.

Harvest is slowly getting closer and we are in the process of implementing some new practices that will help us to continue to practice social distancing during harvest and at the same time make us more efficient at our locations. Receipt printers have been ordered and delivered. Instead of us handing you tickets at the scale, we are going to have receipt printers positioned so that you can pull on the scale and tear off your copy of your ticket as it prints in the form of a receipt. There will be no need for an employee to run out the scale each time now to hand you a ticket. Simply tear of your copy and head back to the field. We currently use receipt printers at a couple of our locations already and they work great! Please remember to download the bushel app from CEA as well as you can also view your tickets immediately after you have delivered a load to the elevator. If you have any questions pertaining to the bushel app, please let us know. We are also about to have a new update to Patron Access. You will be able to log in and check your tickets after you are done delivering. If they all look okay, you will be able to select those tickets and it will notify us by email that you have verified tickets and everything is ok.

We continue to ask our customers to please continue to work with us during these times and help everyone do what is best for the protection of everyone. We have communicated the best way to handle day to day business that needs to be conducted at our locations. Please continue to try and practice these as it is what's best for everyone right now.

We don't know how long this will go, but we will continue to enforce these practices until we have received notification from the proper authorities.

Some things that customers can do to assist us in preventing the spread of COVID-19 and provide a safe workplace for everyone are:

- Please participate and practice Social Distancing for the safety of everyone
- If you need to purchase supplies, call your location so we can be prepared for you when you arrive
- Stay in your vehicle if you are needing to make a purchase, we can load your products for you
- Contact James Renner, Doug Bates, Doug Scheer, or Shawn Talkington via cell phone (see next page) for all your agronomy needs
- Grain Sales: Please sign up for direct deposit as we can deposit your funds next business day into the bank account of your choice.
- Email: We ask that you update us with your most current email address so we can communicate and send documents via email instead of using mail service. COVID-19 does have a shelf life and can live on paper for days.
- See next page for phone numbers for each location or department

Locations or Department Contact Information:

Garden Plain Office: 316-535-2221

Garden Plain Feed Store: 316-535-2291

Norwich: 620-478-2272

Clonmel: 620-545-7138

Cheney: 316-542-3181

TBA: 316-542-3381

Belmont: 620-297-3911

Pretty Prairie: 620-459-6413 (Elevator)

Pretty Prairie: 620-459-6242 (Fuel)

Agronomy:

James Renner: 316-217-5024

Doug Bates: 316-772-1423

Doug Scheer: 316-772-2014

Shawn Talkington: 620-340-7626

Administrative Office: 316-542-3182